



嶄新增值服務 送上貼心關懷 宏利團體醫療保險計劃 緊急醫護諮詢專線







作為本港主要的僱員福利服務供應商，宏利一直致力提供優質的產品及服務。我們現為團體醫療保險計劃（包括專業僱員保障計劃、精英倍保醫療計劃、僱員醫療保障計劃及FlexiCare）之受保成員推出嶄新的增值服務「非辦公時間緊急醫護諮詢專線」，於成員有需要時提供專業的醫護諮詢服務。



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星期一至五下午六時至翌日上午九時
星期六、日及公眾假期全日適用

此專線由註冊護士直接接聽，並為受保成員提供以下諮詢服務：

-  一般小病或輕傷的急救護理；
-  一般藥物用途及其副作用；
-  常見健康問題；及
-  類同之醫療相關等問題。

如有任何查詢，可聯絡您的宏利代理人或致電宏利僱主熱線2108 1234。

諮詢專線由專科醫療有限公司提供。通話將會被錄音，並可能被監察以助檢討服務質素。

本單張僅供參考。有關產品與服務的條件及條款，請參閱有關福利賠償表、保單條款及相關的推廣文件。宏利團體醫療保險計劃由宏利人壽保險（國際）有限公司承保及發出。

如欲參閱宏利之私隱政策，閣下可瀏覽宏利網站，網址為www.manulife.com.hk。閣下並可要求宏利避免使用閣下的個人資料作直接促銷用途，如有此需要，請致函宏利個人資料主任，地址為香港九龍觀塘偉業街223-231號宏利金融中心22樓，或致電客戶服務熱線2108 1188。



Extra Care and Protection via Innovative Value - added Service Emergency Medical Helpline for Manulife Group Medical Insurance Plans

As one of the leading Employee Benefits service providers in Hong Kong, Manulife strives to provide quality products and services to customers. We are now offering the "After Office Hours Emergency Medical Helpline" to the insured members of our Group Medical Insurance Plans (including ManuPlan, EliteCare, ManuCare and FlexiCare). The Helpline is an innovative value-added hotline that provides professional medical enquiry services to our insured members as they need.







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Monday to Friday 6:00 pm to 9:00 am

Full day on Saturdays, Sundays and public holidays

This Helpline is answered by registered nurse directly and insured members can enquire on:

-  first aid for minor ailments or injuries;
-  explanation of medications and any side effects;
-  explanation of common health problems; and
-  similar kinds of medical related enquiries.

For enquiries, please contact your Manulife Insurance Advisor or our employer hotline on 2108 1234.

The Helpline is provided by The Specialist Consortium Limited. Calls will be recorded and may be monitored for ongoing review of the service.

The flyer is for reference only. Please refer to the relevant benefits schedule, policy provisions and the relevant promotional material for terms and conditions of the products and services. Manulife Group Medical Insurance Plans are underwritten and issued by Manulife (International) Limited.

To view our Privacy Policy, you can go to our website at www.manulife.com.hk. You may also request Manulife not to use your personal information for direct marketing purpose by writing to our Privacy Officer at 22/F, Manulife Financial Centre, 223-231 Wai Yip Street, Kwun Tong, Kowloon, Hong Kong or by calling our Customer Service Hotline on 2108 1188.